

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.182/2024-25/Annamayya Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Smt. P.Akkamma, Ramaiahpalem village,
Anantharajupeta Panchayat, Rly. Kodur (M),
Annamayya District.

Complainant

AND

1. Superintending Engineer/O/Annamayya
2. Dy. Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampet
4. Assistant Accounts Officer/ERO/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 06.11.2024 at Kodur stating that they are having service connection SC.No:2333306000231 in the name of her late husband and the service

meter was in OC category and after the death of her husband the service meter was changed into ST category but during the period the meter was in OC category heavy CC charges of Rs.8,507/- were laid and same is to be waived.

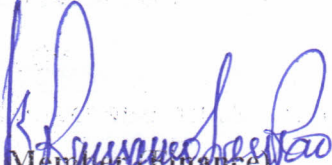
02. The said complaint was registered as C.G.No.182/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the existing arrears belongs to the period from 2017 to February'2022 during the period there was no subsidy and as such the complainant has to pay the said arrears.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that the existing arrears belongs to the period from 2017 to February'2022 during the period there was no subsidy and as such the complainant has to pay the said arrears. Since the arrears belongs to the period in which the service connection was under non-subsidy, the complainant has to pay the arrears. Hence, we find no merit in the complaint. Accordingly, the complaint is dismissed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and




the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-1 corrected and
pronounced in the open Forum on this 07th day of December'2024.


CHAIRPERSON


Member (Finance)
07/12/24


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents


Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.


07/12/24